

Event Manual to the virtual event platform

JUMO Xperience Days 2021



This **event guide** provides an overview of the event platform's features and important information, as well as notes to ensure your stay in our virtual area works smoothly.

Preparations

- ✔ Our event platform is available "**24/7**".
- ✔ If you are interested in a specific **live session**, the content is only available on the specified event days.
- ✔ For a technically smooth use of the event platform, make a **system check** in advance and contact the IT department in your company, if necessary.
(system check: <https://jumo.6connex.eu/event/online/system-check>)
- ✔ If you have not yet registered on our platform, **please register**.
You will then receive an email in which you will have to **confirm your registration** again.
Afterwards you can visit our event platform.
- ✔ If you have already registered and confirmed your registration, **login with the email used in the registration process** and get access to the platform.



Welcome at the JUMO Xperience Days 2021

Explore new horizons with us!

Experience JUMO and our diverse solutions for sensor technology and automation during your virtual tour on our innovative event platform.

Get a taste of the trade fair atmosphere - even if only digitally - and dive into the "Xperience" world of JUMO!

Start your tour in the lobby and visit our exciting Livestream with quality presentations on JUMO highlights, application examples, and current topics such as cloud computing. The agenda with our presentation topics is available in the download area.

You are welcome to visit us in our Trade Fair Hall. Small booths not only display the latest innovations and new products, but also many industry-specific solutions from our service portfolio. Similar to a real booth you can find out about the solutions that are suitable for your application as well as talk to JUMO customer advisers.

Would you like to exchange ideas with experts and other visitors about your applications and challenges? You can do that at any time. Establish contacts quickly in our Networking Rooms, at our Networking Wonder Bar, and in individual chats.

Discover further areas on our platform and enjoy your own Xperience.
We look forward to the virtual journey together and an inspiring exchange.

JUMO. More than sensors+automation

English

Not Registered?

[Click Here to Register](#)

Already Registered?

If you have already registered, please log in.

[Login](#)

[Forgot your password?](#)

[System Check](#)

Agenda - Livestream



[The highlights of our exciting livestream at a glance.](#)

Calendar Reminders

 [Click here to download a calendar reminder.](#)

Login

- ✔ Sign in with the email you signed up with and the password set during registration.
- ✔ If you forget your password, you can reset it and assign a new password.

The screenshot shows the JUMO Xperience Days 2021 registration form. At the top, there is a navigation bar with the JUMO logo, the event name, a search bar, and a gear icon (1) for user settings. A dropdown menu (2) is open from the gear icon, listing options: Edit Registration Info, Download My Data, Profile Settings, Broadcast Message, Download Chat Report, Download Attendee Report, Reset All Briefcases, Email inbox, and Logout. The registration form (3) contains the following fields and sections:

- Registration:** Explains the event dates (January 27 and 28, 2021) and the purpose of the registration.
- Form Fields:** Email address (sabine.rommel@jumo.net), Name (Sabine Rommel), Company (JUMO Germany / Trade Fair Management International), Country (Germany), and Zip Code (36039).
- Salutation:** Mrs.
- Job Position:** Others
- Industry:** Measurement, Control, and Automation
- How did you hear about the JUMO Xperience Days 2021?:** Radio buttons for JUMO Customer magazine sensors+automation, JUMO Website, Newsletter, Personal contact, Press release, Social Media, and Others (selected).
- What do you expect when you visit the JUMO Xperience Days 2021?:** A text area for user input.
- Profile Image:** A section for uploading a profile picture (1MB max).
- Buttons:** A "Submit" button (4) and a "Clear Form" button.

Adjust profile

- ✓ Your profile is based on the information you provided during registration.
- ✓ You can update your profile by following these steps:
 1. After logging in, click on the **gear icon** in the upper right corner.
 2. Click on „**Edit Registration Info**“.
 3. Update and/or complete your registration information.
 4. Then click "**Submit**" at the bottom of the page to save your changes.



Change status

- ✓ Don't want to be disturbed? Then just change your status.
- ✓ Get over your profile picture and open the status overview.
 1. Change your status to "Away" or "Do not disturb".
- ✓ If you have set your status to "Do not disturb" you will not be contacted until you change your status back to "Online" or "Away".



Interact with other people (1)

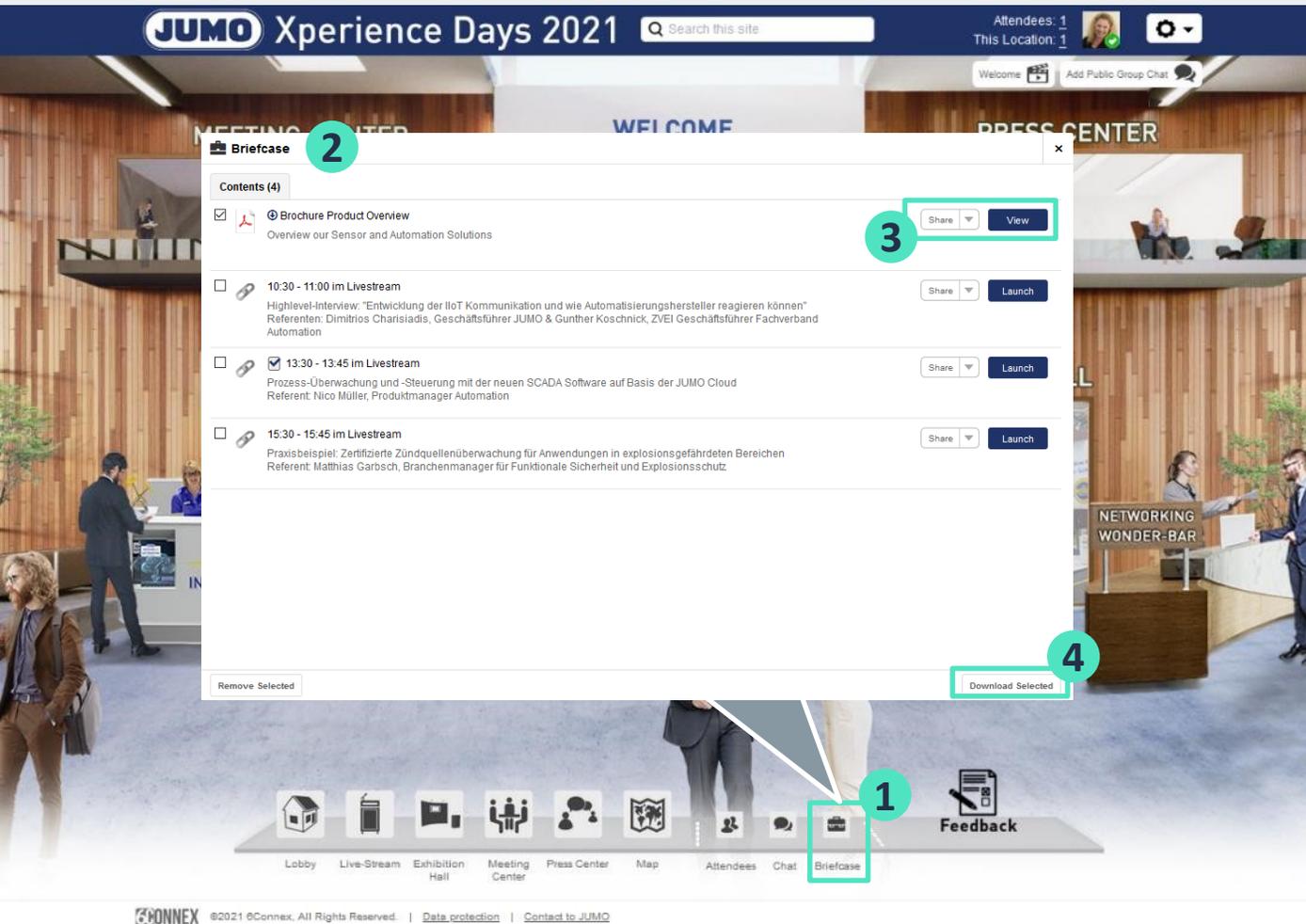
Within the platform there are different ways to interact with other people:

1. You can see who is present by clicking “This Location” or “Attendees” in the upper right corner of your screen and at the bottom of the navigation bar.
2. You can search for attendees using the “Search” function. Special search filters can also be applied under “Advanced Search”.
3. Then click the user's name to view the profile data.
4. To get in contact, click on the green chat icon to start a private chat or on the letter envelope icon to send the user an email directly.



Interact with other people (2)

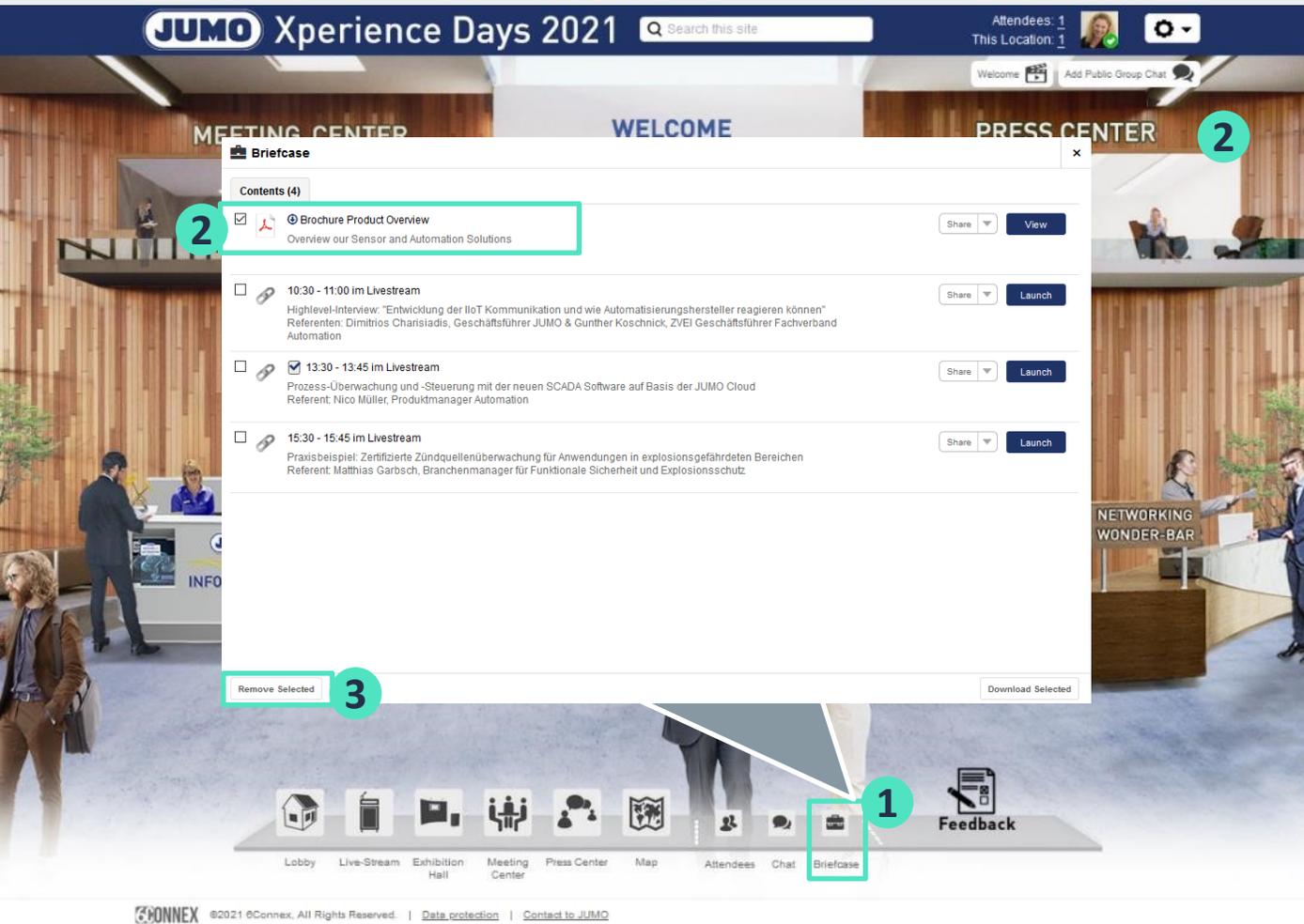
1. When a user initiates a 1-to-1 chat with you, an *audible signal sounds* three times and a window appears in the center of the screen. You can use the requested chat “Accept” or “Ignore”.
2. If accepted, click on the chat icon in the navigation bar to
 - start a chat
 - watch an active chat or answer
3. You can also use the chat icon to add people to an existing chat, restart a chat, or leave a chat.



Briefcase: Download content

On the event platform, you have the opportunity to put documents, lectures, etc. in a personal briefcase.

1. Click the folder icon in the navigation bar to open your personal briefcase.
2. Here you will find all documents that have been placed in the folder for you in advance or that you saved during the event.
3. You can view, share, launch (only during the live sessions), and download the content.
4. Download the contents of your folder by ticking the box next to the documents and clicking on the "Download Selected" button.



Briefcase: Deleting content

1. Click the folder icon in the navigation bar to open your briefcase.
2. For all documents/contentc that you want to remove from the folder, tick the box.
3. Click "Remove Selected" and the content will be deleted from your personal briefcase.

MEETING CENTER



WELCOME



PRESS CENTER



CONFERENCE HALL



EXHIBITION HALL



NETWORKING
WONDER-BAR



Overview of the rooms



Lobby



Live-Stream



Exhibition
Hall



Meeting
Center



Press Center



Map



Attendees



Chat



Briefcase



Feedback



On the event platform you will find

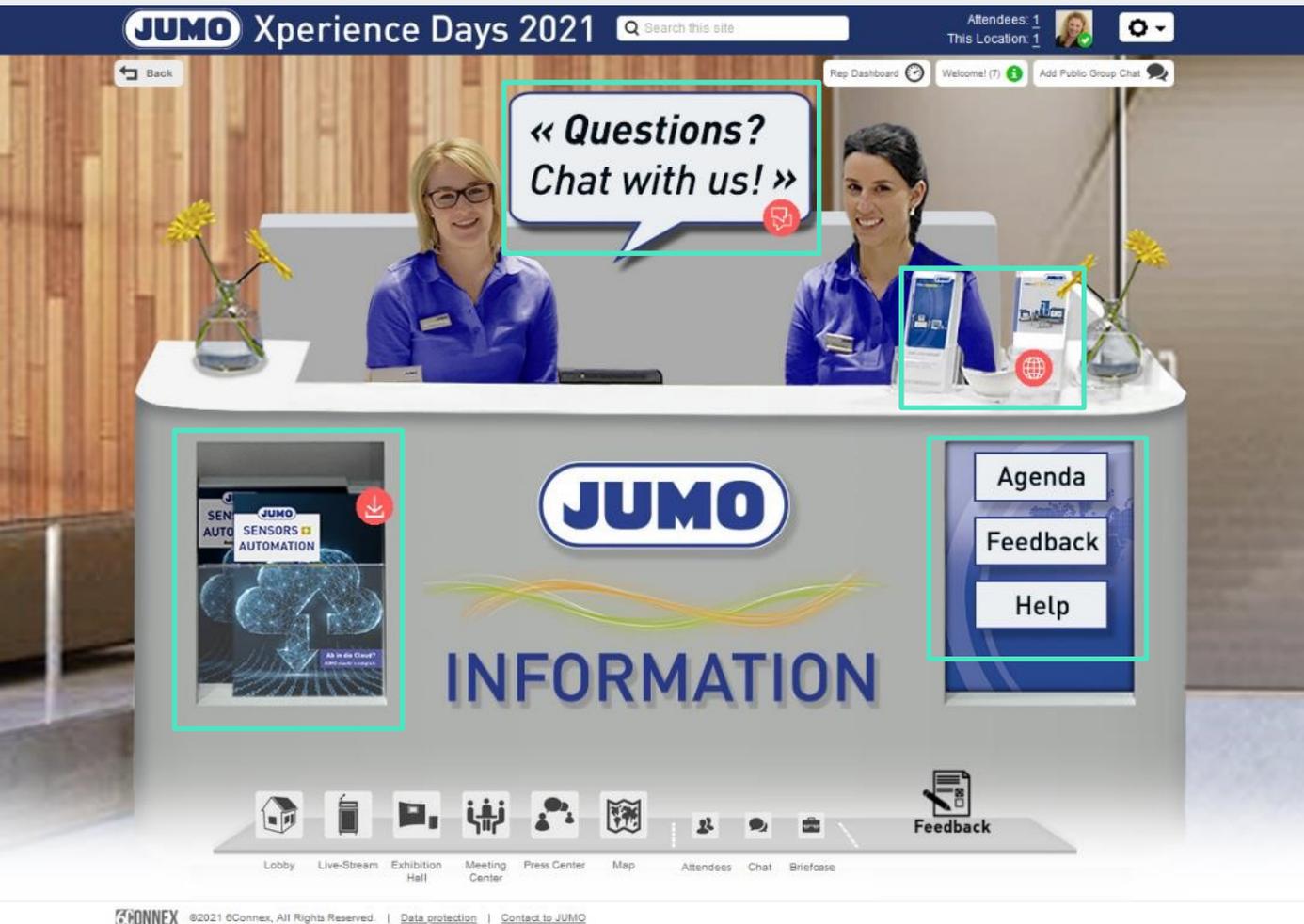
- ✓ a lobby
- ✓ an information/info counter
- ✓ a conference hall with auditorium with the live sessions
- ✓ an exhibition hall with various booths
- ✓ a meeting center
- ✓ a press center
- ✓ a Networking Wonder bar



Lobby

After logging in to the event platform, start your virtual tour from the lobby.

To move from room to room, you can use the lower **navigation bar** or intuitively **follow the signs**.



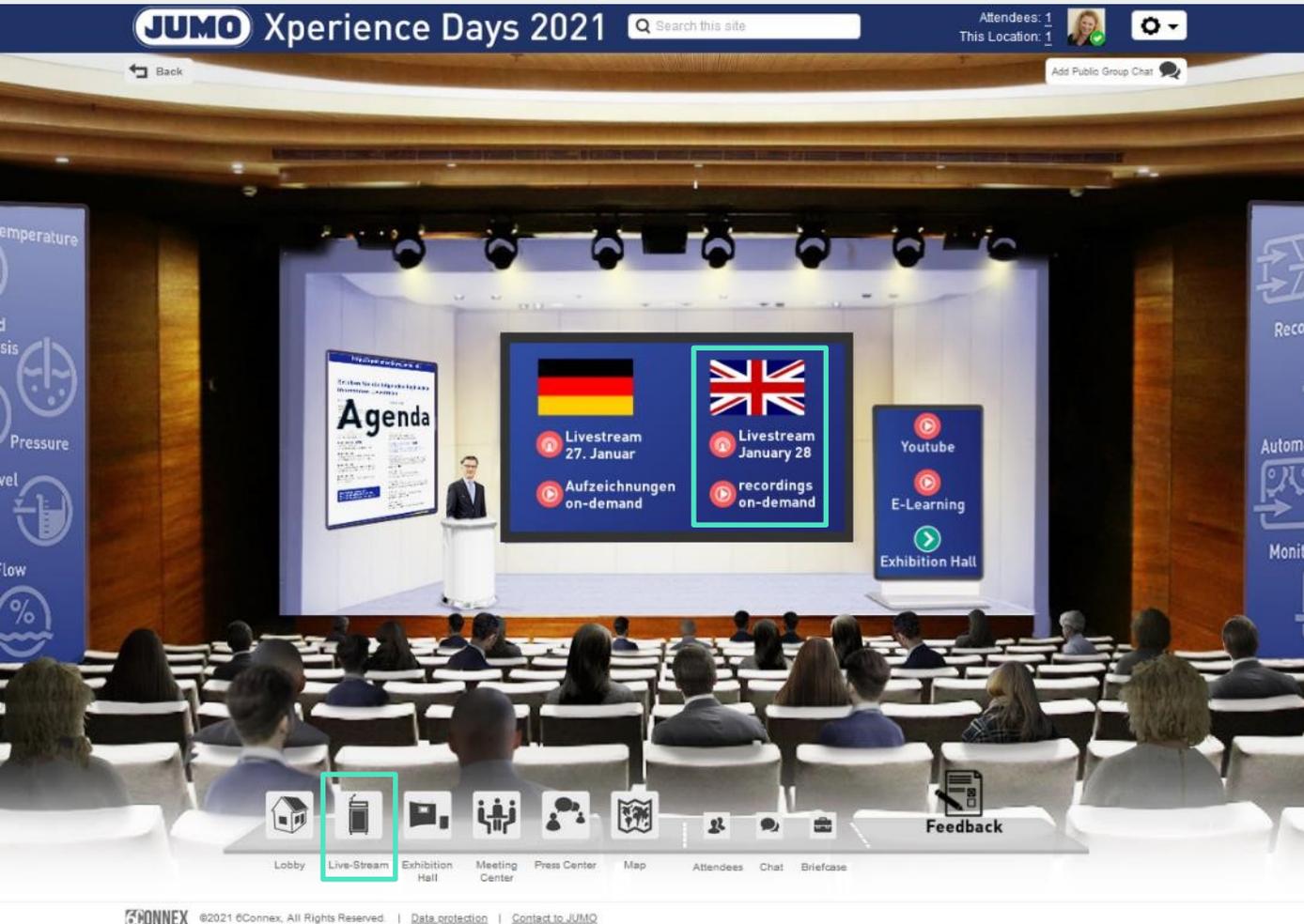
Information/info counter

The staff at the Info-Counter will be happy to answer your questions about the event in a **chat**. Here you can also ask for your contact person.

You can **download** up-to-date **brochures** in the brochure compartment.

A link to the further education offer of the **JUMO Campus** can be found at the display on the info counter.

The **agenda** of our *live stream*, a **feedback form** for your virtual Xperience on our event platform as well as this **event manual with FAQs** can be found on the right side of the info counter.



Conference Hall Auditorium

During the JUMO Xperience Days, the Auditorium is the place where the live sessions take place.

You can access the auditorium from the *lobby* or via the *navigation bar* (use live stream button).

Click the flag in the center of the screen or the "**Livestream**" text below to open the English or German agenda of the live stream.

After the live sessions, the recordings will be available on-demand in a timely manner.

Livestream in English on January 28, 2021 ✕

Filter By:

	View <input checked="" type="checkbox"/> Agenda livestream Here you will find the agenda for the livestream of the JUMO XPerience Days 2021.	<input type="text" value="Share"/> ▾	
	Launch 08:30 AM - 09:00 AM (MEZ) in our livestream Efficient handling and monitoring of measuring data with a PLC-2 cloud solution Speakers: Michael Wiener & Nico Müller, Product Managers Automation	<input type="text" value="Share"/> ▾	
	Launch 09:15 AM - 09:30 AM (MEZ) in our livestream Precise and efficient control technology for an engine test bench in motor racing – conception and realization from one source Speaker: Martin Müller, Application Consultant Engineering Department	<input type="text" value="Share"/> ▾	
	Launch 09:45 AM - 10:00 AM (MEZ) in our livestream Reliable solutions for level measurement of liquids in Ex areas Speakers: René Krug, Product Manager Sensors & Manfred Walter, Product Manager Automation	<input type="text" value="Share"/> ▾	
	Launch 10:30 AM - 11:00 AM (MEZ) in our livestream Highlevel interview: Evolution of IIoT communications and how automation manufacturers can respond Speakers: Dimitrios Charisiadis, CEO JUMO & Gunther Koschnick, Managing Director, ZVEI Automation Division	<input type="text" value="Share"/> ▾	
	Launch 11:30 AM - 11:45 AM (MEZ) in our livestream Intelligent and fast integration of a CIP plant into a plant control system Speaker: Martin Eppinger, Market Segment Manager Food & Beverage	<input type="text" value="Share"/> ▾	



Livestream

After opening the agenda of each live stream:

1. Click the “Launch” button to access the lecture content.
2. You can use the “share” button to share the lecture content with others.
3. Click the folder icon to save the item in your briefcase to create your personal agenda.

JUMO Xperience Days 2021 Besucher: 58 In diesem Raum: 29

Zurück

Agenda

Livestream 27. Januar

Livestream January 28

Aufzeichnungen on-demand

recordings on-demand

Youtube

E-Learning

Messehalle

Recordings in English - available 1h after the corresponding livestream finishes

Filter By: All

Launch	Efficient handling and monitoring of measuring data with a PLC-2 cloud solution Speakers: Michael Wiener & Nico Müller, Product Managers Automation	2 Share	
Launch	Precise & efficient control technology for an engine test bench in motor racing Conception and realization from one source Speaker: Martin Müller, Application Consultant Engineering Department	Share	2
Launch	Reliable solutions for level measurement of liquids in Ex areas Speakers: René Krug, Product Manager Sensors & Manfred Walter, Product Manager Automation	Share	

Recordings

You will find the recordings of the lectures held about 1 hour after the live stream in the auditorium.

1. For this, click **“recordings on-demand”** in the auditorium under the respective flag for the English or German recordings.
2. You can view the recordings using the **“Launch”** button, **“share”** the content with others, and place the recordings in your personal briefcase.



Exhibition hall

In the exhibition hall you will find 12 booths on various topics:

- Sensors
- Automation
- JUMO variTRON & Cloud & smartWARE SCADA
- JUMO News & JUMO Highlights
- JUMO Engineering and System Solutions
- Heating and Air-Conditioning
- Industrial Furnace
- SIL and ATEX
- Water and Wastewater
- Food and Beverages
- Ship and Railway
- Renewable Energies

Click on the corresponding booth and find out more about our solutions in this topic area.



Booths

The 12 booths are basically uniformly structured.

There you will find:

- an information/info counter
- a lecture wall
- a theme wall
- a videochat room (Wonder)
- a reference to a thematic further booth



Booths

Information/info counter

The first point of contact as on a real booth at a trade fair is usually the info counter.

1. You can contact our staff at the booth using the chat icon or via the "Information/ Representatives" button at the top right.
2. The download icon provides you with relevant documents on the topic area. You can view and download them, share them with others or save them in your personal briefcase.

Brochures variTRON-Cloud-SCADA-Booth

Filter By:

	View Brochure JUMO variTRON 500 Innovative solutions with JUMO variTRON 500 for your success	Share	
	View Customer magazine 2/2020 - Cloud JUMO customer magazine 2, 2020 with main toping "cloud"	Share	
	View Brochure System Solutions Applications from the JUMO Engineering Department	Share	



Booths Lecture wall

If are suitable lectures for a topic taking place at the Livestream, you will find information on that (time and title) on the lecture wall.

You can then switch directly to the live sessions by clicking on the lecture wall or the *Live Stream* button at the navigation bar.



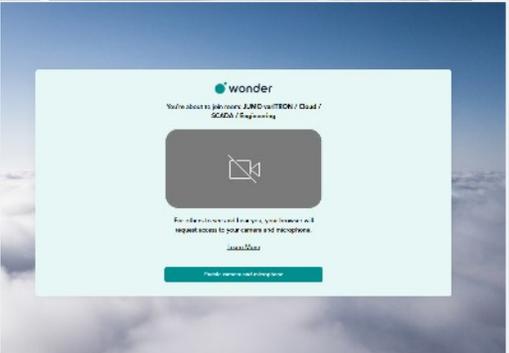
Booths Theme wall

At each booth you will find up-to-date information on product solutions, applications, worth knowing's, etc. on a topic wall on the right.

By clicking on the corresponding info fields or icons in the fields, you will be taken to the stored contents.

Form of content can be:
Videos, PDFs or links

Explore the content and contact our staff if you have any questions.



Booths Videochat room

At each booth you will find a video chat room related to the topic area.

Clicking on the “Videochat Room” lettering opens a new browser tab and you enter a Wonder room.

Note:
For the proper use of Wonder rooms for live communication with our employees or other visitors, you will find **important hints and tips** under “*Video chat rooms in Wonder*” in this guide!

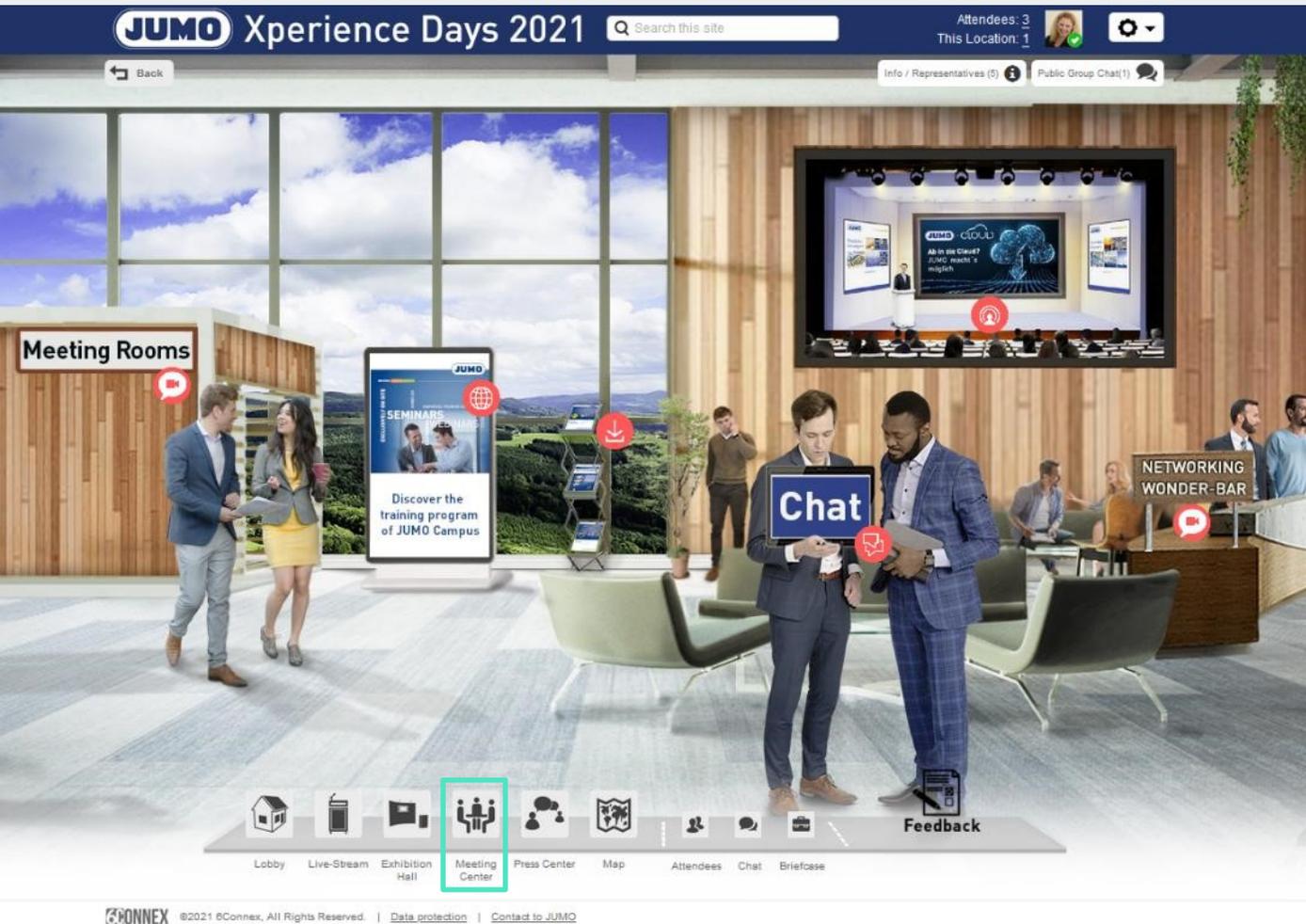


Booths

Reference to a further booth

Could in terms of content within a booth another booth interesting, you will see a reference at the top left.

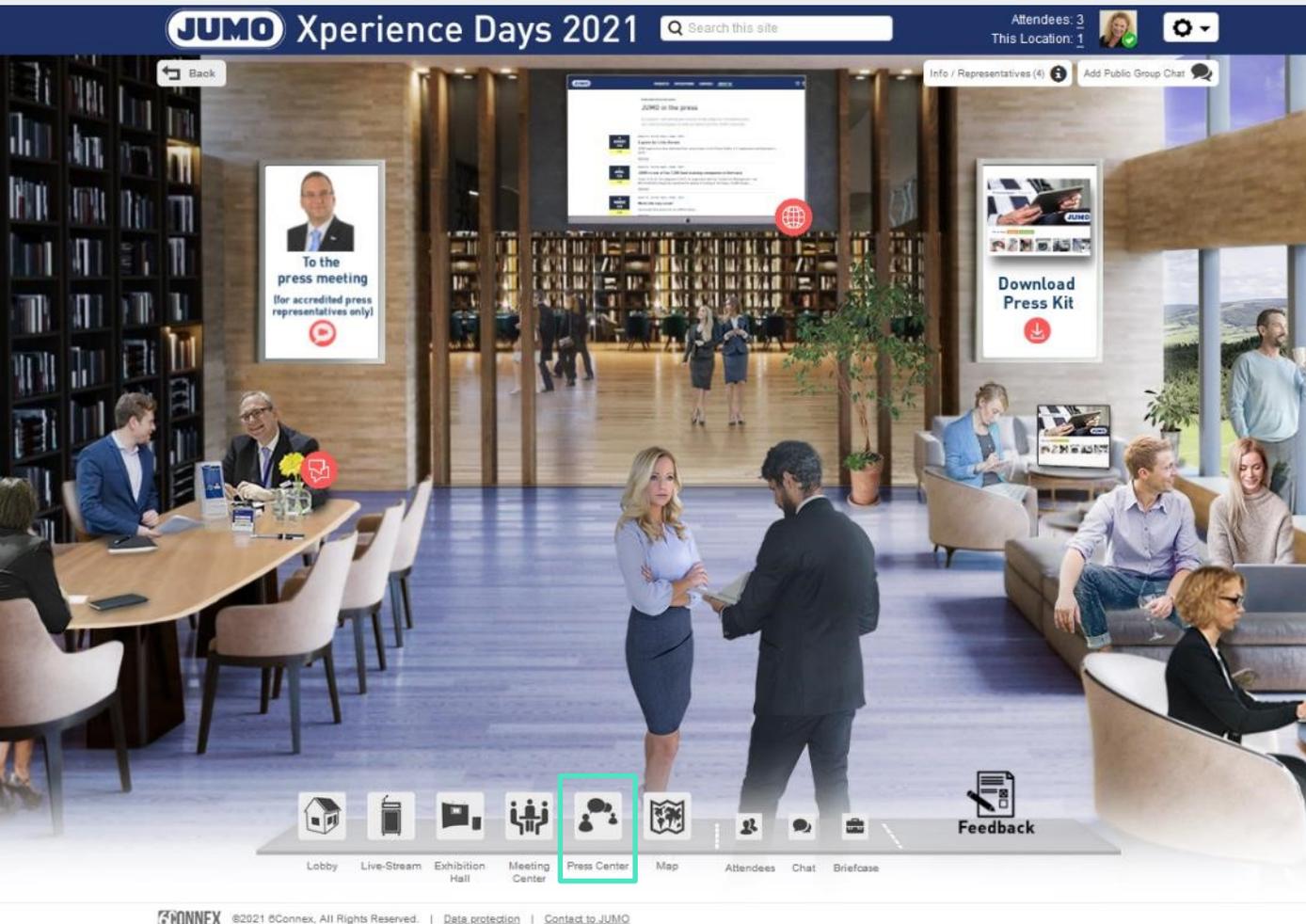
By clicking on the button you can go directly to the booth mentioned there without having to navigate through the exhibition hall.



Meeting Center

In the Meeting Center, you will find

- general **meeting rooms** (Wonder) when appointments are fixed with our employees,
- a **public chat** area,
- a **Networking Wonder bar**,
- a link to the **auditorium** for the *live stream* and the *recordings*,
- a link to the further education offer of the **JUMO Campus**,
- **brochures** for download.

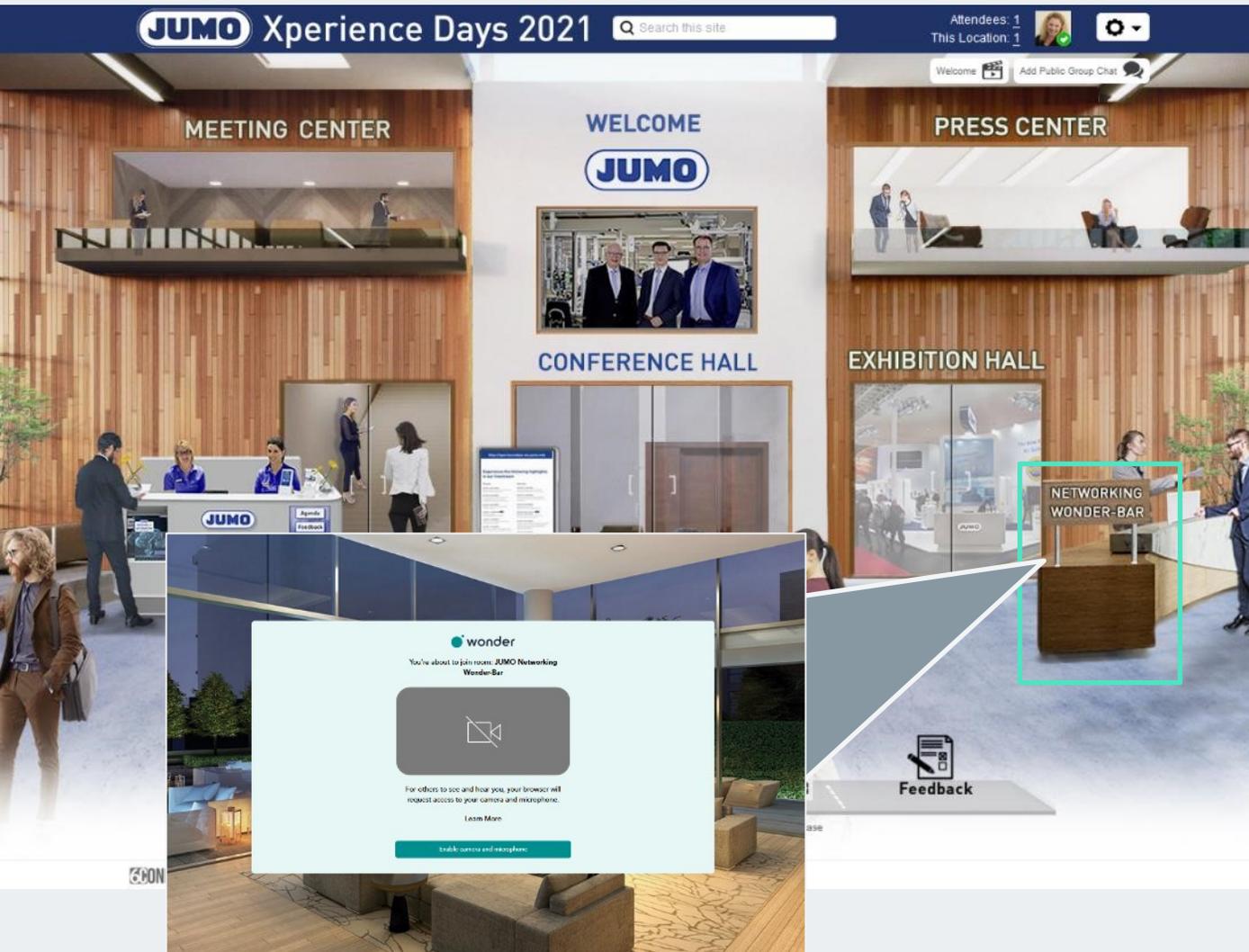


Press Center

At the Press Center, our press officer and his team are available to interested editors and journalists for editorial enquiries.

There you will find

- a **press kit** for downloading our current highlights,
- a link to our **press releases** on our website,
- a **chat** function to contact our employees directly,
- a protected **meeting room** (Wonder) for pre-arranged press meetings.



Networking Wonder-Bar

From the *lobby* or the *meeting center*, you can access the Networking Wonder bar.

Here you can exchange ideas with our employees and other visitors (without specific topic reference) in a video chat.

Note:

For the proper use of Wonder rooms for live communication with our employees or other visitors, you will find **important hints and tips** under “*Video chat rooms in Wonder*” in this guide!

Video chat rooms in Wonder

Workshop-Thema 2

Coffee-Corner

Workshop-Thema 3

MA

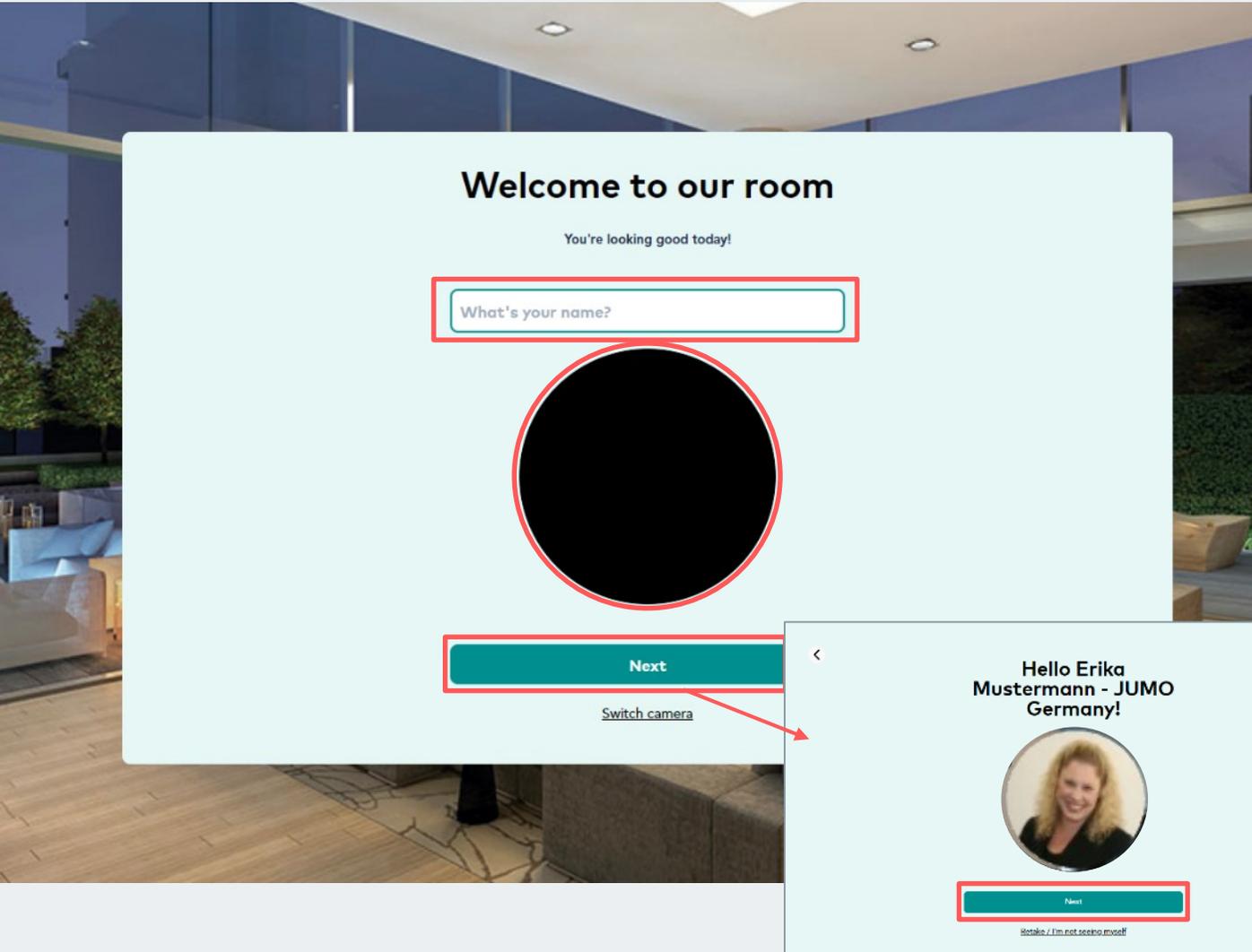
Registration

To use a Wonder room, you must log in **once** after entering.

Enter your *name* (with company name) and take a *photo* of yourself for your personal avatar via your PC camera.

You can change the photo within the Wonder room at any time.

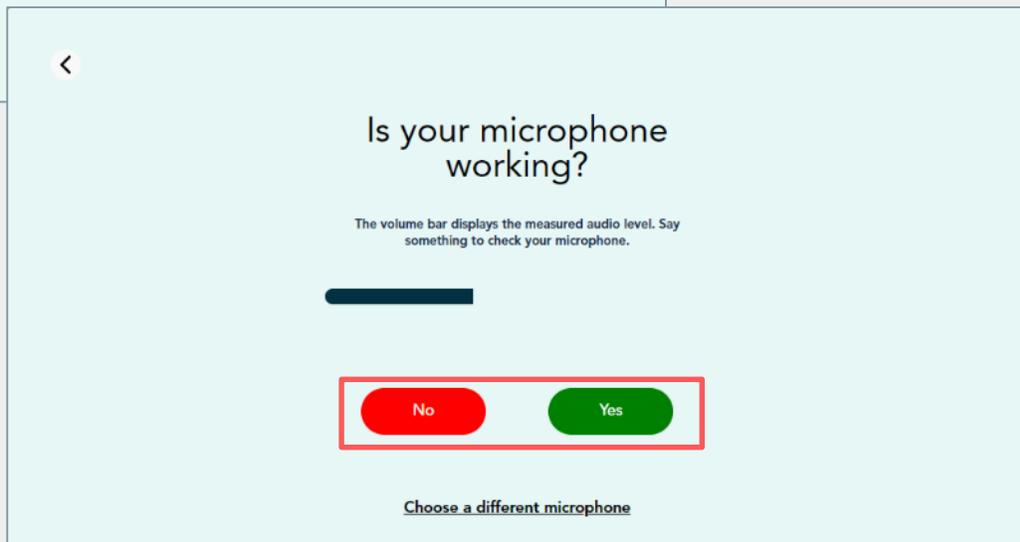
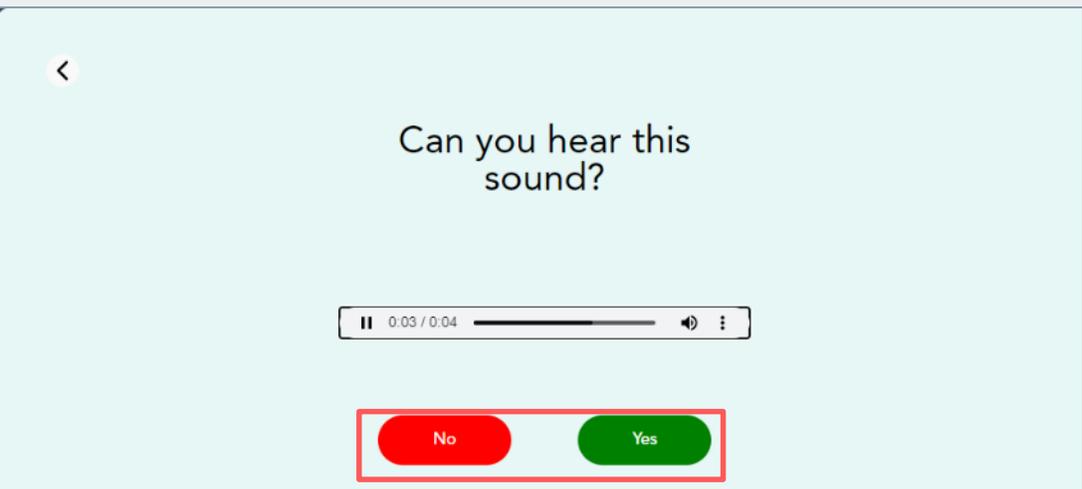
Then continue with the *Next* button, and if all the information fits, go ahead with the *Next* button.



Sound check

Wonder finally makes a *sound check* of your speaker and microphone.

- If you hear the sounds and the microphone is working correctly, confirm this via the green *Yes* button.
- If you experience technical difficulties at this point follow Wonder's tips such as using a different microphone.





View

You can manage the view of the Wonder room with +/-.

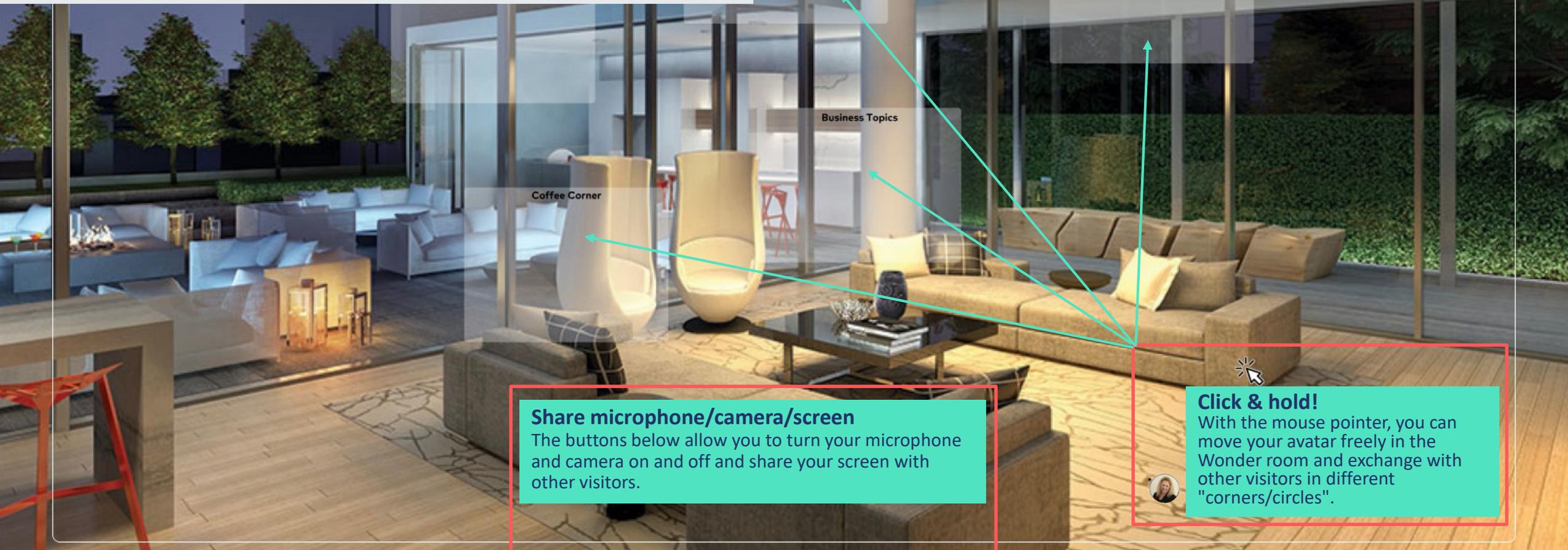
TIP: Use the minus icon to reduce the view to see all areas in a Wonder room and move more purposefully with your avatar!



Menu

A brief description of the menu items on the right can be found on the next page.

Welcome to the Wonder Room



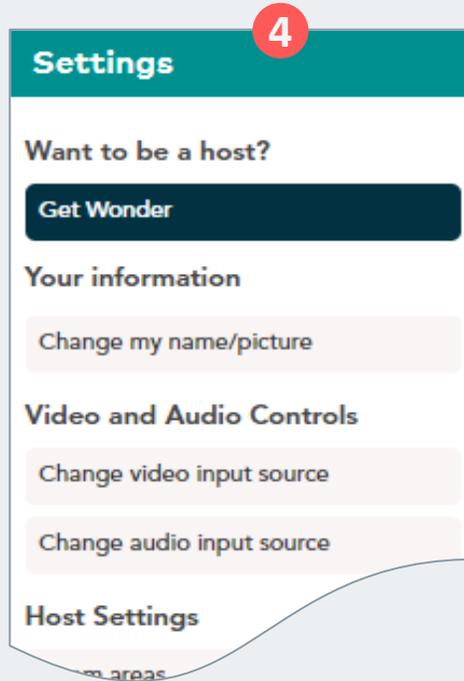
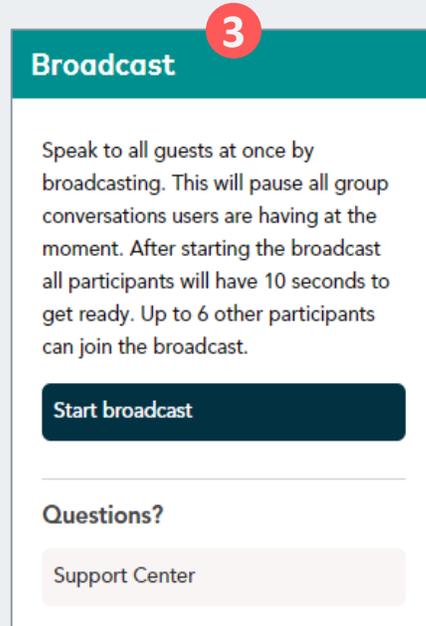
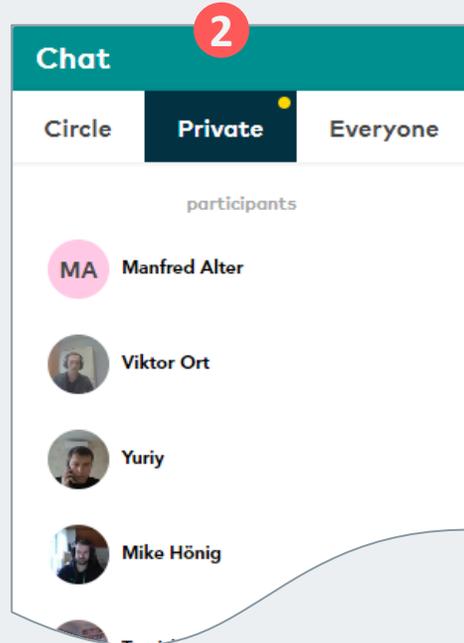
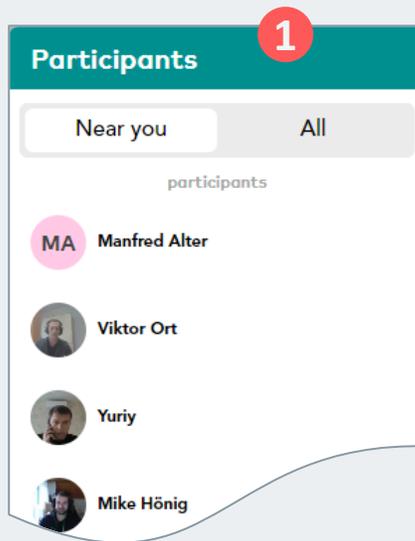
Share microphone/camera/screen

The buttons below allow you to turn your microphone and camera on and off and share your screen with other visitors.

Click & hold!

With the mouse pointer, you can move your avatar freely in the Wonder room and exchange with other visitors in different "corners/circles".

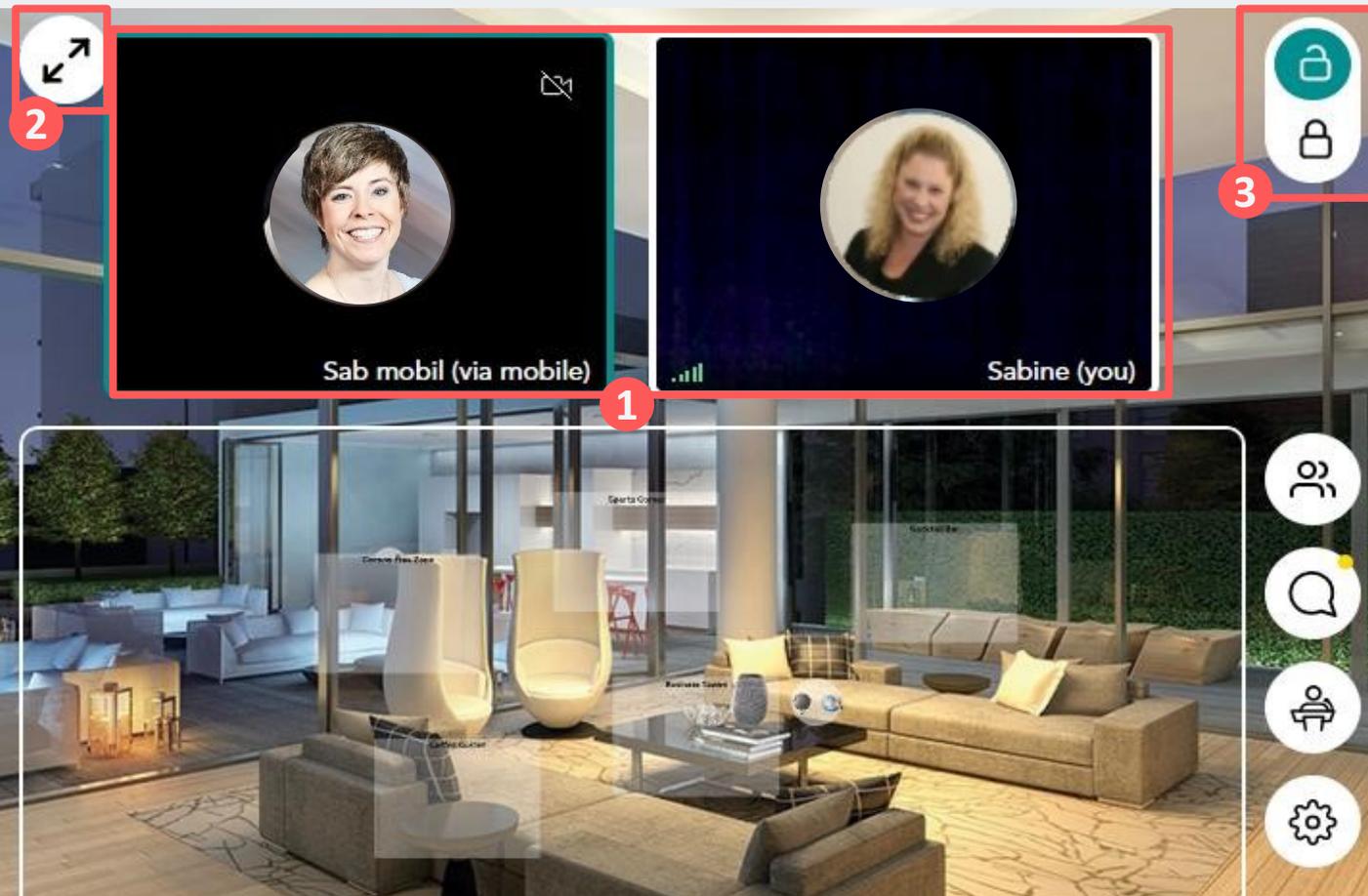




Menu

The menu items in the upper right corner of the Wonder room allow you to

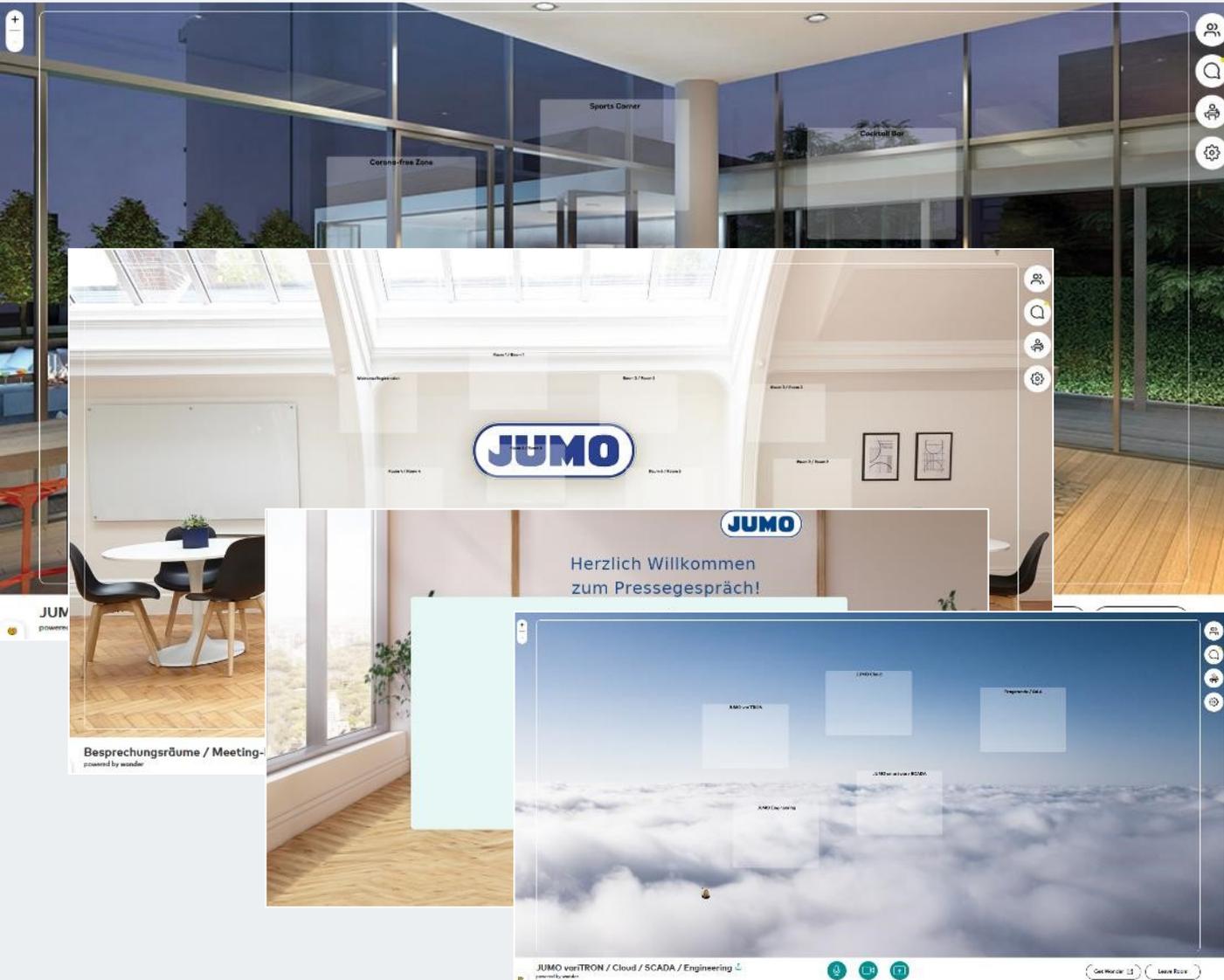
1. see visitors who move around you or view all visitors in the room,
2. chat with visitors in a circle/corner, privately or with everyone present,
3. send a broadcast message to all visitors,
4. change personal settings such as the displayed name, the avatar image, and video and audio settings.



Lead video chats

Leading video chats in the Wonder room is very simple.

1. Move your mouse pointer with your avatar near another avatar (visitor) and then a video window opens above the Wonder room. You can now talk with the other visitor.
2. To view the video windows larger, click the *arrows* icon on the left.
3. The *lock* icon to the right of you allows you to close/block the conversation for other visitors, so that no one else can join your conversation and you are undisturbed.



Overview of Wonder Rooms on the Event Platform

- ✔ Networking Wonder Bar
 → *accessible via the lobby or the meeting center*
- ✔ Meeting rooms
 → *accessible via the meeting center*
- ✔ Press room
 → *accessible via the press center (protected with a password)*
- ✔ Videochat rooms at all 12 booths
 → *accessible via the exhibition hall and the booths placed there*

Technical issues?

If you have problems using the video chat rooms in Wonder, such as seeing a white screen, you are not listening and other visitors do not hear you or similar, please try one or all of the following alternatives:

- ✔ Switch the browser (**recommendation: Chrome**)
 - Browsers that work with Wonder: Chrome, Firefox, Edge (from version 87)
 - Browsers that don't work in Wonder: Safari, Internet Explorer, Opera, and Edge (before version 87)
- ✔ Browser Firefox
 - Clear your cache (chronicle -> delete the latest history -> delete everything)
 - Update your Firefox browser to the latest version 83.0 (<https://www.mozilla.org/de/firefox/windows/>)
- ✔ Use a USB headset, Bluetooth headsets don't always work properly
- ✔ Disconnect other parallel chat or video applications on your PC if necessary

Contact your company's IT department if the above tips do not help solve the problem.

MEETING CENTER



WELCOME



PRESS CENTER



CONFERENCE HALL



EXHIBITION HALL



NETWORKING
WONDER-BAR



Frequently Asked Questions



Lobby



Live-Stream



Exhibition Hall



Meeting Center



Press Center



Map



Attendees



Chat



Briefcase



Feedback

FAQ

✔ Which devices can be used?

Laptop, computer (Mac or PC) or tablets (Android or IOS) are supported.

✔ Which Internet browser is recommended?

This is a virtual, browser-based platform. If you are using an operating system, an Internet browser, or a version of Flash that is deprecated or unsupported, performance may be lost. We recommend using Chrome or Firefox as your browser for stable access.

✔ Can I test my computer or device in advance?

Yes, on the JUMO Xperience Days login page, click the *System Test* button to ensure that your computer and connection are suitable for the virtual platform.

You can run a test there (<https://jumo.6connex.eu/event/online/system-check>).

✔ What if I have problems accessing the platform?

If you have a technical problem, please contact us and send us an email to: messen@jumo.net.

FAQ

✔ What if I have a technical problem or questions about the virtual event area?

On the platform, you can always contact the employees at the Info Counter.
Alternatively or if you are not logged in, you can send an email to: messen@jumo.net.

✔ What if I missed the live sessions?

Don't worry! After the event you will find all content and presentations in the auditorium under the respective country flag.

✔ I only see a small part of the window, how can I change this?

This may be because the background for the clickable elements must be statically large.
So if you can't see everything, you'll either have to switch to full-screen mode or zoom out a little bit. You can zoom by opening your browser settings in the upper right corner and clicking + or – or pressing the CTRL key and scrolling with the mouse wheel at the same time.